

2. PROMOTIONAL OFFERINGS – ADDENDUM (cont’d)

CompleteLink® 2.0 Network Access Line Credit Offer

A promotional period will be established from May 30, 2006 through December 31, 2006. During this promotional period eligible business customers subscribing to a new CompleteLink® 2.0 term plan will be eligible to receive a bill credit of \$1.75 per month, per business network access line subscribed to the new CompleteLink 2.0 term plan for the life of their new CompleteLink 2.0 term period. Credits will stop for lines removed from the CompleteLink 2.0 plan.

Eligible customers are those business customers who have their business network access line service with another carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service areas and who now wish to establish their business network access line service with the Company as their local service provider, and who have refused or not responded to a previous CompleteLink 2.0 offer.

This discount may not be combined with other Company business access line, usage, and/or toll discount plans or promotions, with the exception of combining with the Business Network Access Line Win/Winback Promotion in Part 2, Section 8, and the Business Access Line Credit Promotion in Part 2, Section 8, of this Guidebook, which are permitted. Bill credits will be applied beginning within (2) bill cycles of order completion. PBX Trunks, Flexline, Reserve line, Centrex, ISDN, FeatureLink, or Public Telephone (coin) service lines are not eligible. All other terms and conditions applicable to CompleteLink 2.0, found in this Guidebook, will apply. This promotion is not available to customers who have local service with an affiliate of the Company.

Paperless Bill Incentive

A paperless bill incentive will be offered beginning November 15, 2009 through February 14, 2010. During this period, residential customers who are not currently registered to receive their bill electronically (e-bill) will be eligible to receive a monthly e-bill credit of one dollar (\$1.00) for a maximum period of six (6) months when they register to receive an electronic bill in lieu of a paper bill. The subscriber must retain paperless billing in order to receive the monthly bill credit.

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