

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE**

**A. DESCRIPTION**

Customer-owned pay telephone (COPT) service provides an access line for use with a pay telephone set (including pay telephone sets owned by the Utility) which is equipped with Touch-Tone dialing capability. Access lines can be ordered for use with an instrument-implemented pay telephone set ("smart set") or a central-office-implemented pay telephone set ("dumb set"). Most services can be ordered as either "outward only" or "bothway" service.

This service allows the customer, within certain limitations, to establish the call rate for sent paid local and long distance calls placed from the COPT. The customer, for purposes of this service, is the person or entity, including the Company, who subscribes to the access line.

**B. TERRITORY**

Within the exchange areas of all exchanges as said area is defined on maps filed as part of the tariff schedules.

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

**C. REGULATIONS**

1. General

- a. COPT service is available where equipment, facilities, and operating conditions permit.
- b. Directory listings will be furnished in accordance with Guidebook, Part 12, Section 1, as it applies to individual line listings.
- c. If the call is originated and carried exclusively over the Utility's network, all attempts to bill intraLATA collect, third party, and calling card calls to this service will be denied. Under normal conditions, the Utility will generate the digits necessary to identify the service for billing restriction purposes. Validation services utilized in conjunction with this service are available to other service providers under Schedule Cal.P.U.C. No. 175-T, Section 6.2.
- d. Reserved
- e. A pay telephone set cannot be used with any other class of service.
- f. Utility operator assistance on coin sent paid calls is available only with COPT Coin Line service as described in D.3 following.
- g. Utility will not offer or make refunds.
- h. Reserved
- i. The limitation of the Utility's liability is as set forth in Guidebook, Part 2, Section 2.
- j. COPT services may not be used with Foreign Exchange, Foreign Prefix, Foreign District Area Service, Wide Area Telephone Service, Centrex, Custom Calling Services, Remote Call Forwarding, Private Line Service and Channels for Data Transmission apply.
- k. COPT measured service is excluded from ZUM.

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

C. REGULATIONS (cont'd)

1. General (cont'd)

- I. Rates for extended service include service without additional charge in the exchanges and district areas listed in Guidebook, Part 4, Section 1 and exchanges and district areas listed in Guidebook, Part 4, Section 1 Zone 1 and 2, which indicates the local service areas.

Rates for other than extended service include local service without additional charge to all stations receiving service from the exchanges from which the primary station is served.

Rates for service for other than that shown above, refer to Guidebook, Part 9, Section 1.

- m. The Utility may offer operator assistance on non-sent paid calls originating from any COPT telephone.
- n. Aggregation of pay telephone sets behind a PBX is allowed to the extent that the PBX/COPT Configuration allows 9-1-1 dispatchers to determine the geographical origin of emergency calls to the same extent currently allowed for more conventional telephones. If the PBX/COPT configuration does not allow this level of identification of the call's origin, aggregation will not be allowed<sup>/1/</sup>.

/1/ Exceptions: Services provided to the U.S. Government and State of California locations requiring special handling of telephone calls are exempt from these requirements.

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE** (cont'd)

## C. REGULATIONS (cont'd)

## 1. General (cont'd)

- o. In addition to Regulations and Rates found in this tariff schedule, the requirements set forth in Decision No. 90-06-018 dated June 6, 1990, Decision No. 92-01-023 dated January 10, 1992, and Decision No. 94-09-065 dated September 15, 1994, are applicable.
- p. International Direct Distance Calling (IDDD) is provided on an optional basis in measured service exchanges and where equipment facilities and operating conditions permit.
- q. The Utility, where feasible, will install an aerial drop from an existing pole to serve a pay telephone set where the line is located within 25 feet of the pole. The charge for the drop will be included in the service charge set forth in E.1 following. The Utility will not install a pole for the specific purpose of installing an aerial drop.
- r. Calling cards will not be issued for the telephone number associated with this service.
- s. 900<sup>/1/</sup> calls placed from pay telephone sets will be blocked. (C)

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/1/ California 900 and California 976 services withdrawn effective November 1, 2010.

(N)

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE** (cont'd)

C. REGULATIONS (cont'd)

2. Customer Responsibility

- a. The customer is responsible for the installation, operation and maintenance of any pay telephone set used in connection with this service beyond the Utility's local loop demarcation point.
- b. The customer is responsible for payment of Utility and/or interexchange carrier toll rates for all sent paid toll calls originating from this service.
- c. Pay telephone sets must comply with any applicable FCC Part 68 rules.

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**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

**C. REGULATIONS (cont'd)**

**2. Customer Responsibility (cont'd)**

- d. The customer is responsible for installing on or adjacent to each pay telephone a prominent display in signage or screen indicating the following in well lighted and clearly legible form. These requirements may be met by a combination of instructions within the customer's discretion:

(1) Cost Information

- local call rate
- local calls made by use of 101XXXX, calling card, or operator handled services may cost more than directly dialing the local number
- any time limit on a local call
- long distance rates

(2) Dialing Instructions

- dialing sequence (coin or dial first)
- how to reach local and long distance operators
- 1 plus and 0 plus dialing instructions

(3) No Charge Telephone Numbers

- 911 Emergency or other dialing sequence
- owner/operator of telephone
- refunds, repairs, complaints
- 711 California Relay Service (CRS)

(4) Identification

- Name and no charge telephone number of the owner/operator who can assist with a problem about the pay telephone set for an end user within the LATA of the pay telephone
- Name of Operator Service Provider
- State if no incoming calls allowed
- Address of pay telephone
- Telephone number or identification number of pay telephone set

- e. The customer is responsible for payment of appropriate charges for Directory Assistance calls.

/1/ Exception: Services provided to the U.S. Government and State of California locations requiring special handling of telephone calls are exempt from these requirements.

/2/ Effective January 1, 2002, payphone signage must include the following language: "711 is a free call to CRS/TRS."

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

C. REGULATIONS (cont'd)

2. Customer Responsibility (cont'd)

f. Pay telephones shall meet the following minimum consumer safeguards:<sup>/1/</sup>

- Provide free access to the following:
  - (1) Operator
  - (2) 950-XXXX where Utility facilities permit
  - (3) 800-XXX-XXXX, 888-XXX-XXX
  - (4) 101XXXX
  - (5) COPT trouble reports
  - (6) COPT complaints
  - (7) COPT refunds
  - (8) 911 Emergency
  - (9) Repair Service designated by the customer
  - (10) 0 plus intraLATA, interLATA
  - (11) 711 California Relay Service (CRS/TRS)

<sup>/1/</sup> Exception: Services provided to the U.S. Government and State of California locations requiring special handling of telephone calls are exempt from these requirements.

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE** (cont'd)

## C. REGULATIONS (cont'd)

## 2. Customer Responsibility (cont'd)

g. Pay telephones shall meet the following minimum consumer safeguards:<sup>/1/</sup> (cont'd)

Provide:

- intrastate rates, charges, and services in accordance with applicable tariffs and rate caps authorized by the CPUC
- coin return on uncompleted calls
- installation of phones and enclosures in compliance with California handicap access requirements
- signage requirements in 2e. preceding
- the completion of 0 plus calls
- completion of 811-XXXX calls at up to the local call rate
  
- Provide operator services that comply with the following:
  - (1) Non sent paid rates and charges must comply with applicable tariffs and rate caps authorized by the CPUC
  - (2) Operator service response time must not exceed 20 seconds
  - (3) Utility operator response time must comply with General Order 133A
  - (4) Operator Service Provider must be identified before charges are assessed
  - (5) The applicable rate(s) for the call as placed must be quoted, if requested
  - (6) Dialing instructions for 950-XXXX, 101XXXX, 888-XXX-XXX, or 800-XXX-XXXX for interLATA 0 plus calls must be offered
  - (7) Dialing instructions to complete an intraLATA 0 plus or 0 minus call must be offered
  - (8) Non sent paid calls originating from a pay phone must be billed within 150 days from the date the call is made
  - (9) Calling and commercial credit card calls must be billed at the "mechanized rate" unless the caller requests 0 minus procedures to complete the call
  
- Enforcement of the consumer safeguards is at the direction of the CPUC.

/1/ Exception: Services provided to the U.S. Government and State of California locations requiring special handling of telephone calls are exempt from these requirements.

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

**C. REGULATIONS (cont'd)**

**2. Customer Responsibility (cont'd)**

- h. The customer may set a maximum rate of not more than the Commission authorized rate<sup>/3/</sup> for a sent paid intraLATA toll call from a pay telephone.

The customer may set a maximum rate of not more than the authorized Utility rate for a non sent paid intraLATA toll call from a pay telephone.

- i. The customer may set a maximum rate of not more than 10c per call above AT&T Communications of California's authorized coin rate for an interLATA intraState sent paid and non sent paid toll call from a pay telephone.
- j. The customer must comply with CPUC General Order 107-B, Rules and Regulations concerning the Privacy of Telephone Communications when more than one set is provided per line.

/3/ The following tables contain the Commission authorized rates as per Decision 90-06-018.

1. CUSTOMER OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)

C. REGULATIONS (cont'd)

2. Customer Responsibility (cont'd)

DAY RATE

<u>RATE MILEAGE</u>	<u>DIAL 3-MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>
13-16	.65	.10
17-20	.65	.10
21-25	.80	.15
26-30	.80	.15
31-40	.80	.15
41-50	.85	.15
51-70	.85	.15
Over 71	1.00	.20

EVENING RATE

<u>RATE MILEAGE</u>	<u>DIAL 3-MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>
13-16	.55	.05
17-20	.55	.05
21-25	.70	.10
26-30	.70	.10
31-40	.70	.10
41-50	.75	.15
51-70	.75	.15
Over 71	.80	.15

NIGHT AND WEEKEND RATE

<u>RATE MILEAGE</u>	<u>DIAL 3-MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>
13-16	.50	.05
17-20	.50	.05
21-25	.60	.10
26-30	.60	.10
31-40	.60	.10
41-50	.65	.10
51-70	.65	.10
Over 71	.80	.15

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

**C. REGULATIONS (cont'd)**

**2. Customer Responsibility (cont'd)**

- k. The customer must notify the Utility of all pay telephone installations, transfers of ownership, relocations, or replacements. The Utility will accept an oral or written notification. Normal installation charges or supersedure charges will apply, as appropriate.
- l. The customer understands that pay telephone operations are subject to CPUC surveillance and that COPT service may be terminated by the Utility for violation of this or any other tariff conditions, pursuant to Schedule Cal.P.U.C. No. A2.1.11.
- m. The customer is responsible for the installation and maintenance of any inside wire and standard jack(s) on the customer's side of the local loop demarcation point.

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

**D. COPT SERVICES**

1. Basic COPT

- a. Basic COPT Service is a measured line service designed to work with “smart” payphones. Service is available as bothway (USOC 17Q) and outward only (USOC 16Q).
- b. In addition to complying with the requirements of C.1. and C.2. preceding, the following b. through g. apply to provision of Basic COPT service.

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

D. COPT SERVICES (cont'd)

1. Basic COPT (cont'd)

- c. The pay telephone set must provide any and all designed coin features.
- d. The Company's Operator services including card verification and acceptance for intraLATA calls are available with Basic COPT service.
- e. 101XXXX Selective Blocking is available for bothway Basic COPT service.  
This blocking service is offered on a limited basis where local facilities and operating conditions permit. 10XXX Selective Blocking will block calls in the following way:

Split Blocking - Block 101XXX+1+, 101XXX+011+

- f. The customer is responsible for call screening, call blocking, and/or call rating except for screening and blocking as described in C.1.c and C.1.w preceding.

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)****D. COPT SERVICES (cont'd)****2. Inmate Services**

Inmate Service is available for "smart" or "dumb" pay telephone sets, depending on the specific service ordered. Inmate services identify all outgoing calls as calls originating from an Inmate Service. The customer may order either bothway or outward only service and either sent-paid or collect calls only. "Smart" pay telephone sets must block all other calls.

- a. USOC 1PF (measured service) permits bothway<sup>/1/</sup> calling. Coin sent-paid<sup>/3/</sup> local and intraLATA toll calls, and 0+ collect only local and intraLATA toll calls are allowed<sup>/4/</sup>. Coin sent-paid and 0+ interLATA calls are allowed. Calls to free access telephone numbers as outlined in consumer safeguards are allowed.
- b. USOC 2PF (measured service) permits bothway<sup>/1/</sup> calling. Coin sent-paid<sup>/3/</sup> local and intraLATA toll calls are denied. 0+ collect only local and intraLATA toll calls are allowed<sup>/4/</sup>. 0+ interLATA calls are denied. Calls to free access telephone numbers as outlined in consumer safeguards are denied.
- c. USOC 1PL (measured service) permits outward only calling. Coin sent-paid<sup>/3/</sup> local and intraLATA toll calls, and 0+ collect only local and intraLATA toll calls are allowed<sup>/4/</sup>. Coin sent-paid and 0+ interLATA calls are allowed. Calls to free access telephone numbers as outlined in consumer safeguards are allowed.
- d. USOC 2PL (measured service) permits outward only calling. Coin sent-paid<sup>/3/</sup> local and intraLATA toll calls are denied. 0+ collect only local and intraLATA toll calls are allowed<sup>/4/</sup>. 0+ interLATA calls are allowed. Calls to free access telephone numbers as outlined in consumer safeguards are denied.
- e. USOC 1NC (coin line) permits bothway calling. Only coin sent paid local calls are allowed. 0+ collect calls are allowed. Calls to free access telephone numbers as outlined in consumer safeguards are denied. Coin control is provided.

/1/ Bothway inmate service allows only the customer to access the telephone set from a remote location only for programming purposes.

/3/ IntraLATA calling card and third party billing are denied.

/4/ See C.2.g. preceding.

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

D. COPT SERVICES (cont'd)

2. Inmate Services (cont'd)

- f. USOC 1PM (coin line) permits outgoing calls only. Only coin sent paid local and toll calls are allowed. Calls to free access telephone numbers as outlined in consumer safeguards<sup>1</sup> are denied. Coin control and other coin features are provided.
- g. The customer is responsible for blocking any additional calls not mentioned above and for making arrangements for special handling of calls by the IEC.
- h. Collect local calls are billed at the applicable operator assisted toll call rates.
- i. Providers of various telecommunications services, including the Company, may restrict or block a subscriber's ability to receive some collect calls based on the status of the subscriber's account.

/1/ See C.2.g preceding

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

**D. COPT SERVICES (cont'd)**

**3. COPT Coin Line**

The COPT Coin Line is a flat rated (local call) service designed to work with "dumb" pay telephone sets. The following Coin Services are available:

USOC 1PC. Bothway service  
USOC 1CC. Outward only service

- a. Refunds for uncollected overtime charges will not be made.
- b. International Direct Distance Dialing is not blocked.
- c. Coin refund beyond coin return activated via central office coin control is not included in this offering.
- d. The customer's terminating equipment must be suitably equipped in order to utilize COPT Coin Line features. The customer provided equipment must meet the interface requirements as set forth in the following Bellcore technical references:

Set Specifications: Public Terminals Generic  
Requirements LSSGR TR-TSY-000456, Issue 1.

Coin or Charge-a-call: LSSGR TR-TSY-000528, Issue 1.

Line Characteristics: LSSGR-Signalling LATA Switching Systems  
General Requirements-TR-TSY-000506, Issue 2.

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)****D. COPT SERVICES (cont'd)****3. COPT Coin Line (cont'd)**

- e. The Company shall not be liable for any injury to persons or property resulting from the customer's interconnection of its terminating equipment with the COPT Coin Line. The customer shall defend, indemnify and hold harmless the Company from and against any and all claims, liabilities, damages or demands arising from or in connection with the customer's interconnection of its terminating equipment with the COPT Coin Line, including but not limited to injury to persons or property.
- f. Based on rates submitted to the Company by the customer, the Company will quote charges to the end user for the deposit of coins when the end user originates an 0- local call, a 411 (directory assistance call), or an intraLATA toll call which is not alternately billed<sup>/1/</sup>. The Company will rate sent paid 0- local calls, 411 calls, and intraLATA toll calls based on rates submitted by the customer<sup>/2/</sup>. This rate information must be submitted to the Company in the format and media specified by the Company at least 7 days before the desired effective date of rate implementation. The customer may submit changes to the rate information once every 30 calendar days.

If the customer fails to submit the rate information according to the procedures set forth in this tariff, or if submitted rate information does not take effect for any reason, the Company will not quote a rate on behalf of the customer. The end user will be referred to the payphone signage.

The customer is solely responsible for ensuring that the rate information submitted to the Company complies with all state and federal rules. The customer will defend and hold the Company harmless from any and all claims resulting from the Company's quotation or implementation of the customer's rate information.

Except as may be provided in Guidebook, Part 2, Section 2, the Company is not liable to the customer nor to any other person for damages due to any failure by the customer to submit rate information to the Company, to any error in the rate information which the customer submits to the Company or to any failure by the Company for any reason to correctly implement customer's rate information.

/1/ Available where local facilities and operating conditions permit.

/2/ Rating of sent paid 0- local, 411, and intraLATA toll calls is limited to those calls handled by the Company.

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

D. COPT SERVICES (cont'd)

4. COPT Charge-A-Call

The COPT Charge-A-Call is a measured line service designed for coinless sets, allowing third party, collect calls, calling card, and credit card billing. On interLATA calls, the customer must to make arrangements with an Interexchange Carrier of choice for operator services and for charge card acceptance and verification. Only 0+ calls and free access calls as described in C.2.g. preceding will be allowed. This service is designated as USOC 2CQ for bothway service and USOC 1CQ for outward only service.

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

**E. RATES AND CHARGES**

1. Non-recurring charges for COPT Service access lines as set forth in Guidebook, Part 3, Section 1 apply.
2. A rate for individual line COPT and COPT Coin Line service includes Touch-Tone Calling service.

The Company will bill the customer for these surcharges at the Commission established rates as follows:

	<u>Monthly Recurring Charge</u>
Payphone Service Provider Enforcement Program:	\$0.25
Public Policy Payphone Program:	\$0.00

3. All Local Calls - Measured rate<sup>/1/</sup> COPT service, the rate for each minute of use applies as follows:

(a) Day Rate, Evening Rate, Night and Weekend Rates apply as follows:

<u>Monday thru Friday</u>	<u>Rate Schedule</u>
<u>Hours</u> <sup>/2/</sup>	
8:00 am to 5:00 pm	Day
5:00 pm to 11:00 pm	Evening
11:00 pm to 8:00 am	Night & Weekend
<u>Saturday and Sunday</u>	
<u>Hours</u>	
ALL	Night & Weekend
<u>Holidays</u>	
Holidays as per Schedule Cal.P.U.C. No. A6.2	Night & Weekend

/1/ See Guidebook, Part 4, Section 2 Measured Rate Service

/2/ To, but not including.

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

3. All Local Calls - Measured rate <sup>/3/</sup> COPT service, the rate for each minute of use applies as follows: (cont'd)

(b) Timed measured rate service

	<u>Rate per Minute<sup>/2/</sup> of Use</u>
<b>DAY</b>	
First Minute <sup>/1/</sup>	\$0.0164
Additional Minute <sup>/1/</sup>	0.0088
<b>EVENING</b>	
First Minute <sup>/1/</sup>	0.0075
Additional Minute <sup>/1/</sup>	0.0032
<b>NIGHT &amp; WEEKEND</b>	
First Minute <sup>/1/</sup>	0.0059
Additional Minute <sup>/1/</sup>	0.0025

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service:

<u>USOC</u>	<u>SERVICE</u>
17Q	Bothway COPT measured rate business service.
16Q	Outward only COPT measured rate business service.
1PC	Bothway COPT Coin Line service.
1CC	Outward only COPT Coin Line service.
1PL	Outward only COPT Inmate measured rate.
1PF	Bothway COPT Inmate measured rate.
1CQ	Outward only COPT Charge-A-Call, measured rate.
2CQ	Bothway COPT Charge-A-Call, measured rate.
2PL	Outward only COPT Inmate Collect only, measured rate.
2PF	Bothway COPT Inmate Collect only, measured rate.
1NC	Bothway COPT Inmate Coin Line Service.
1PM	Outward only COPT Inmate Coin Line.

/1/ Fractional amounts are rounded to the nearest cent.  
/2/ Or fraction thereof.  
/3/ See Guidebook, Part 6, Section 9 Measured Rate Service.

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Agoura	\$14.53	\$51.56
- Alhambra	14.53	51.56
- Alleghany	14.53	51.56
- Alta	14.53	51.56
- Anaheim	14.53	51.56
- Anderson	14.53	51.56
- Angels Camp	14.53	51.56

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Annapolis	\$14.53	\$51.56
- Antioch	14.53	51.56
- Aptos	14.53	51.56
- Arcadia	14.53	51.56
- Arcata	15.57	52.60
- Arlington	14.53	51.56
- Arroyo Grande	16.38	53.41
- Arvin	18.94	55.97
- Atascadero	14.53	51.56
- Atwater	14.53	51.56
Auburn		
- Main and North DAs	14.53	51.56
- Avalon	14.53	51.56
- Avenal	14.53	51.56
- Baker	14.53	51.56
Bakersfield		
- Main DA	15.10	52.13
- North DA	14.53	51.56
- South DA	15.10	52.13
- Bangor	14.53	51.56
- Belvedere	14.53	51.56
- Benicia	14.53	51.56
- Ben Lomond	14.53	51.56
- Beverly Hills	14.53	51.56
- Big Butte	19.04	56.07
- Biggs	14.53	51.56
- Big Sur	25.20	62.23
- Bishop Ranch	14.53	51.56
- Blairsden	14.53	51.56
- Blue Lake	16.10	53.13
- Bodega Bay	14.53	51.56
- Boonville	16.43	53.46
- Borrego	14.53	51.56
- Boulder Creek	17.00	54.03
- Bradley	18.09	55.12

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

**E. RATES AND CHARGES (cont'd)**

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Brawley	\$16.10	\$53.13
- Brea	14.53	51.56
- Bridgeville	14.53	51.56
- Buena Park	14.53	51.56
- Burbank		
- Burbank and Sun Valley DAs	14.53	51.56
- Burrel	19.75	56.78
- Butte City	14.53	51.56
- Calexico	14.53	51.56
- Calipatria	14.53	51.56
- Calistoga	14.53	51.56
- Cambria	14.53	51.56
- Campbell	14.53	51.56
- Campo	14.53	51.56
- Camptonville	14.53	51.56
- Canoga Park	14.53	51.56
- Capistrano Valley	14.53	51.56
- Carmel	15.86	52.89
- Carmel Valley	18.38	55.42
- Carrisa Plains	14.53	51.56
- Caruthers	17.00	54.03
- Castroville	14.53	51.56
- Cayucos	18.09	55.12
- Challenge	14.53	51.56
- Chico	14.53	51.56
- Chowchilla	14.53	51.56

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Chualar	\$14.53	\$51.56
- Chula Vista	14.53	51.56
- Clayton	14.53	51.56
- Clearlake Oaks	14.53	51.56
- Cloverdale	14.53	51.56
- Clovis	14.53	51.56
- Coalinga	14.53	51.56
- Cobb Mountain	14.53	51.56
- Colton	14.53	51.56
Compton		
- Compton and Gardena DAs	14.53	51.56
- Concord	14.53	51.56
- Corning	14.53	51.56
- Corona	14.53	51.56
- Coronado	14.53	51.56
- Corte Madera	14.53	51.56
- Cottonwood	17.00	54.03
- Coulterville	14.53	51.56
- Crockett	14.53	51.56
- Crows Landing	14.53	51.56
- Culver City	14.53	51.56
- Cypress	14.53	51.56
- Danville	14.53	51.56
- Davis	14.53	51.56
- Death Valley	14.53	51.56

1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Delano	\$14.53	\$51.56
- Del Mar	14.53	51.56
- Del Rey	14.53	51.56
- Dinuba	14.53	51.56
- Dixon	14.53	51.56
- Downieville	14.53	51.56
- Dublin-San Ramon	14.53	51.56
- Dulzura	14.53	51.56
- Dunnigan	18.09	55.12
- Dunsmuir	14.53	51.56
- Earlimart	14.53	51.56
- East Bay		
- Alameda, Berkeley, Fruitvale, Main-Piedmont and Trinidad DAs	14.53	51.56
- East Contra Costa	14.53	51.56
- Edwards	17.57	54.60
- El Cajon	14.53	51.56
- El Centro	15.48	52.51
- Elk	20.94	57.97
- Elk Creek	14.53	51.56
- El Monte	14.53	51.56
- El Segundo	14.53	51.56
- El Sobrante-Pinole	14.53	51.56
- Encinitas	14.53	51.56
- Escalon	14.53	51.56
- Escondido	14.53	51.56
- Esparto	16.43	53.46
- Eureka	16.77	53.80
- Fairfield-Suisun	14.53	51.56
- Fair Oaks	14.53	51.56
- Fallbrook	14.53	51.56

1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Felton	\$14.53	\$51.56
- Fillmore	14.53	51.56
- Firebaugh	14.53	51.56
- Folsom	14.53	51.56
- Fontana	14.53	51.56
- Forestville	14.53	51.56
- Fort Bragg	14.53	51.56
- Fortuna	16.43	53.46
Fremont-Newark		
- Greenleaf, Main and Oliver DA's	14.53	51.56
- French Gulch	17.00	54.03
- Fresno	15.10	52.13
- Fullerton	14.53	51.56
- Galt	14.53	51.56
- Garden Grove	14.53	51.56
- Gazelle	18.04	55.07
- Georgetown	14.53	51.56
- Gerber	14.53	51.56
- Geyserville	14.53	51.56
- Glendale	14.53	51.56
- Gonzales	18.09	55.12
Grass Valley		
- Main and South DA's	14.53	51.56
- Greenfield	14.53	51.56
- Grenada	14.53	51.56
- Gridley	14.53	51.56
- Groveland	14.53	51.56
- Gualala	16.14	53.17
- Guerneville	14.53	51.56
- Gustine	14.53	51.56
- Half Moon Bay	14.53	51.56
- Hanford	14.53	51.56
- Harbison-Alpine	14.53	51.56

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Hawthorne	\$14.53	\$51.56
- Hayward	14.53	51.56
- Healdsburg	17.00	54.03
- Herald	14.53	51.56
- Hercules-Rodeo	14.53	51.56
- Highland	14.53	51.56
- Hollister	14.53	51.56
- Holtville	14.53	51.56
- Homewood	14.53	51.56
- Hopland	17.00	54.03
- Hornbrook	17.00	54.03
- Hughson	14.53	51.56
- Huron	14.53	51.56
- Hydesville	18.14	55.17
- Ignacio	14.53	51.56
- Imperial	14.53	51.56
- Inglewood	14.53	51.56
- Inverness	14.53	51.56
- Ione	14.53	51.56
- Irvine	14.53	51.56
- Jackson	15.29	52.32
- Jacumba	14.53	51.56
- Jamestown	14.53	51.56
- Julian	14.53	51.56

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Kelseyville	\$14.53	\$51.56
- King City	15.19	52.22
- Kingsburg	14.53	51.56
- Knights Ferry	14.53	51.56
- La Crescenta	14.53	51.56
- Lafayette	14.53	51.56
- La Honda	14.53	51.56
- La Jolla	14.53	51.56
- Lake Berryessa	14.53	51.56
- Lakeport	14.53	51.56
- La Mesa	14.53	51.56
- Laton	14.53	51.56
- Lebec	14.53	51.56
- Le Grand	17.00	54.03
- Lemoore	14.53	51.56
- Lewiston	14.53	51.56
- Lincoln	14.53	51.56
- Live Oak	14.53	51.56
- Livermore	14.53	51.56
- Lockeford	14.53	51.56
- Lodi	14.53	51.56
- Loleta	14.53	51.56
- Lomita	14.53	51.56
- Los Altos	14.53	51.56
Los Angeles		
- DAs 1 thru 14	14.53	51.56
- Los Banos	14.53	51.56
- Los Molinos	16.90	53.93
- Lower Lake	14.53	51.56

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Loyalton	\$14.53	\$51.56
- Madera	14.53	51.56
- Martinez	14.53	51.56
- Marysville	16.47	53.50
- Mendocino	14.53	51.56
- Mendota	14.53	51.56
- Merced	15.15	52.18
- Meridian	18.09	55.12
- Michigan Bar	14.53	51.56
- Middletown	14.53	51.56
- Millbrae	14.53	51.56
- Mill Valley	14.53	51.56
- Milton	14.53	51.56
- Mira Loma	14.53	51.56
- Miranda	14.53	51.56
- Moccasin	14.53	51.56
- Modesto	14.53	51.56
- Mojave	14.53	51.56
- Mokelumne Hill	14.53	51.56
- Montague	14.53	51.56
- Montebello	14.53	51.56
- Monterey	15.57	52.60
- Monte Rio	14.53	51.56
- Moorpark	14.53	51.56
- Moraga	14.53	51.56
- Morro Bay	14.53	51.56
- Moss Beach	14.53	51.56
- Mountain Pass	14.53	51.56
- Mountain View	14.53	51.56
- Mount Shasta	14.53	51.56

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Napa	\$14.53	\$51.56
- National City	14.53	51.56
- Nevada City	14.53	51.56
- Newman	14.53	51.56
- Newport Beach	14.53	51.56
- Nicasio	14.53	51.56
- Nice	14.53	51.56
- Nicolaus	14.53	51.56
- Nipomo	14.53	51.56
- North Hollywood	14.53	51.56
- Northridge	14.53	51.56
- North San Juan	14.53	51.56
North Tahoe		
-Brockway and Tahoe City DAs	14.53	51.56
- North Yuba	19.75	56.78
- Oakdale	14.53	51.56
- Oakview	14.53	51.56
- Occidental	14.53	51.56
Oceanside		
-Carlsbad, Oceanside and Pendleton DAs	14.53	51.56
- Ocotillo	18.09	55.12
- Ojai	14.53	51.56

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Orange	\$14.53	\$51.56
- Orange Cove	14.53	51.56
- Orinda	14.53	51.56
- Orland	14.53	51.56
- Oroville	14.53	51.56
- Pacifica	14.53	51.56
Palmdale		
- Agua Dulce DA	17.00	54.03
- Leona Valley DA	14.53	51.56
- Palmdale DA	14.53	51.56
- Palo Alto	14.53	51.56
- Paradise	14.53	51.56
- Parlier	14.53	51.56
Pasadena		
- La Canada and Pasadena DA's	14.53	51.56

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Paskenta	\$17.57	\$54.60
- Paso Robles	14.53	51.56
- Pauma Valley	18.09	55.12
- Pepperwood	14.53	51.56
- Pescadero	14.53	51.56
Petaluma		
- Main DA	15.84	52.87
- Swift DA	17.00	54.03
Pinecrest	14.53	51.56
- Pine Valley	14.53	51.56
- Piru	14.53	51.56
- Pismo Beach	14.53	51.56
- Pittsburg	14.53	51.56
- Pittsburg West	14.53	51.56
- Pixley	14.53	51.56
- Placentia	14.53	51.56
Placerville		
- Kyburz, South and West DAs	14.53	51.56
- Planada	14.53	51.56
- Pleasant Grove	14.53	51.56

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Pleasanton	\$14.53	\$51.56
- Plymouth	14.53	51.56
- Point Arena	16.14	53.17
- Point Reyes	14.53	51.56
- Porterville	14.53	51.56
- Portola	14.53	51.56
- Potter Valley	17.00	54.03
- Poway	14.53	51.56
- Quincy	14.53	51.56
- Ramona	14.53	51.56
- Rancho Bernardo	14.53	51.56
- Rancho Penasquitos	14.53	51.56
- Rancho Santa Fe	14.53	51.56
- Rancho Viejo	14.53	51.56
- Red Bluff	15.15	52.18
- Redding	15.86	52.89
- Redwood City	14.53	51.56
- Reseda	14.53	51.56
- Rialto	14.53	51.56
- Richmond	14.53	51.56
- Richvale	14.53	51.56

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Rio Dell	\$19.56	\$56.59
- Rio Linda	14.53	51.56
- Riverbank	14.53	51.56
- Riverdale	19.75	56.78
- Riverside	14.53	51.56
- Rosamond	14.53	51.56
Sacramento		
- Main and North DA's	14.53	51.56
- Saddleback Valley	14.53	51.56
- Saint Helena	14.53	51.56
- Salinas	15.10	52.13
- San Andreas	14.53	51.56
- San Ardo	18.04	55.07
- San Carlos-Belmont	14.53	51.56
San Diego		
- Linda Vista, Mira Mesa and San Diego DAs	14.53	51.56
-*Sandy Valley	14.53	51.56
San Francisco		
- Central, Juniper and Montrose-Evergreen DAs	14.53	51.56
San Jose		
- North, South and West DAs	14.53	51.56
- San Juan	14.53	51.56
- San Lucas	14.53	51.56
- San Luis Obispo	15.48	52.51
- San Marcos	14.53	51.56
- San Martin	14.53	51.56
- San Mateo	14.53	51.56

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- San Pedro	\$14.53	\$51.56
- San Rafael	14.53	51.56
- Santa Ana	14.53	51.56
Santa Clarita		
- Newhall-Castaic and Saugus Canyon Country DAs	14.53	51.56
- Santa Cruz	15.15	52.18
- Santa Margarita	14.53	51.56
- Santa Rosa	15.67	52.70
- Saratoga	14.53	51.56
- Saticoy	14.53	51.56
- Sausalito	14.53	51.56
- Sebastopol	14.53	51.56
- Selma	17.00	54.03
- Sequoia	14.53	51.56
- Shafter	14.53	51.56
- Shasta Lake	19.75	56.78
- Shingle Springs	14.53	51.56
- Shoshone	14.53	51.56
- Sierraville	14.53	51.56
- Silverado	14.53	51.56
- Simi Valley	14.53	51.56
- Smartsville	18.09	55.12
- Soda Springs	14.53	51.56
- Soledad	14.53	51.56
- Sonoma	14.53	51.56
Sonora		
- Juno and Main DAs	14.53	51.56
- South Placer	14.53	51.56

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- South San Francisco	\$14.53	\$51.56
- South Tahoe	14.53	51.56
- Springville	14.53	51.56
- Stinson Beach-Bolinas	14.53	51.56
- Stockton	14.53	51.56
- Stonyford	14.53	51.56
- Stratford	14.53	51.56
- Sunnyvale	14.53	51.56
- Sunol	14.53	51.56
- Sutter Creek	14.53	51.56
- Tehachapi	14.53	51.56
- Temescal Canyon	14.53	51.56
- Terra Bella	14.53	51.56
- Thornton	14.53	51.56
- Three Rivers	14.53	51.56
- Tipton	14.53	51.56
- Tomales	17.00	54.03
- Torrance	14.53	51.56
- Trabuco	14.53	51.56
- Tracy	14.53	51.56
- Tres Pinos	14.53	51.56
- Trinidad	20.88	57.91
- Truckee	14.53	51.56

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Tulare	\$14.53	\$51.56
- Turlock	16.43	33.46
- Ukiah	15.85	32.88
- Upper Lake	14.53	51.56
- Vacaville	14.53	51.56
- Vallejo	14.53	51.56
- Valley Center	14.53	51.56
- Valley Ford	14.53	51.56
- Valley Springs	14.53	51.56
- Van Nuys	14.53	51.56
- Ventura Central	14.53	51.56
- Ventura East	14.53	51.56
- Verdi	14.53	51.56
- Vina	14.53	51.56
- Visalia	15.10	32.13
- Vista	14.53	51.56
- Walker Basin	14.53	51.56
- Wallace	14.53	51.56
- Walnut Creek	14.53	51.56
- Warner Springs	14.53	51.56

**1. CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (cont'd)**

E. RATES AND CHARGES (cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (cont'd)

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>	
	<u>MEASURED</u>	<u>COIN LINE</u>
- Wasco	\$14.53	\$51.56
- Waterford		
- Main DA	17.00	54.03
- Don Pedro DA	14.53	51.56
- Watsonville	17.14	54.17
- Weed	14.53	51.56
- Weott	14.53	51.56
- Wheatland	17.00	54.03
- Willits	14.53	51.56
- Willows	14.53	51.56
- Windsor	14.53	51.56
- Winters	14.53	51.56
- Woodcrest	14.53	51.56
- Woodlake	17.00	54.03
- Woodland	14.53	51.56
- Woodside	14.53	51.56
- Yorba Linda	14.53	51.56
- Yosemite	14.53	51.56
- Yountville	14.53	51.56
- Yreka	15.57	52.60

5. COPT service will be provided within the base rate area at the rates shown above. Such service will be provided outside the base rate area and within the exchange area, district area or zone at the rates shown above.